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Roll No. ....

**A-173**

**B.H.M. EXAMINATION, Dec. 2018**

(First Semester)

(Old Scheme) (Re-appear Only)

(BHM)

BHM105

HOUSEKEEPING-I

*Time : 3 Hours]*

*[Maximum Marks : 70*

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Before answering the question-paper candidates should ensure that they have been supplied to correct and complete question-paper. No complaint, in this regard, will be entertained after the examination.

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**Note :** Attempt *Five* questions in all, selecting at least *one* question from each Unit. All questions carry equal marks.

(3-08/13)M-A-173

**P.T.O.**

### **Unit I**

1. Discuss organizational hierarchy of housekeeping department of a five star hotel. **14**
2. Write down job description and specifications of “Executive Housekeeper”. **14**

### **Unit II**

3. Explain the following : **7×2=14**
  - (a) Gate Pass
  - (b) Check List.
4. Name and briefly explain various forms and formats used housekeeping department. **14**

### **Unit III**

5. Describe different layouts of guest rooms. **14**
6. Does layout of corridor and pantry affect the overall floor and room plan of a hotel ? Support your answer with suitable examples. **14**

### **Unit IV**

7. Elaborate different types of cleaning equipments and their operating principles. **14**
8. Explain the following : **7×2=14**
  - (a) Glass
  - (b) Rexene.