

No. of Printed Pages : 03

Roll No.

E-173

B.H.M. EXAMINATION, May 2017

(Fifth Semester)

(Re-appear Only)

BHM

BHM-305

HOUSEKEEPING MANAGEMENT

Time : 3 Hours]

[Maximum Marks : 70

Before answering the question-paper candidates should ensure that they have been supplied to correct and complete question-paper. No complaint, in this regard, will be entertained after the examination.

Note : Attempt *Five* questions in all, selecting at least *one* question from each Unit. All questions carry equal marks.

(1-05/5) M-E-173

P.T.O.

Unit I

1. What is Housekeeping Budgeting ? Discuss its role and importance of a five star hotel.
2. Give a complete overview on housekeeping room cost in a five star hotel.

Unit II

3. Explain different types of equipments used in-house and contract laundry.
4. Draw a layout of a laundry and explain the importance of position of Key control.

Unit III

5. Discuss the current trends in planning a guest room in a medium size hotel.
6. What is Area inventory list ? Discuss in detail.

Unit IV

7. Elaborate the various features and modifications in guest room. Which are made especially for a handicapped guest ?

8. The success of hotel depends upon interdepartmental coordination especially with security and front desk. Explain this statement.