

No. of Printed Pages : 03

Roll No.

BB421

M.B.A. EXAMINATION, May 2019

(Second Semester)

(Old Scheme) (Re-appear)

MBA104

Organizational Behaviour

Time : 3 Hours]

[Maximum Marks : 70

Before answering the question-paper candidates should ensure that they have been supplied to correct and complete question-paper. No complaint, in this regard, will be entertained after the examination.

Note : Attempt *Five* questions in all, selecting at least *one* question from each Unit. All questions carry equal marks.

(1-01/26) **M-BB421**

P.T.O.

Unit I

1. What is Human Behaviour at work ? What is the significance of behaviour for managers ? Briefly discuss the factors affecting organizational behaviour. **14**
2. Write a detailed note on the role of Emotional Intelligence in a Business Organization. **14**

Unit II

3. Explain the concept of Personality and discuss the various theories of personality. **14**
4. Differentiate between perception and attitude. What are their applications in organizational behaviour ? **14**

Unit III

5. What is the importance of Motivation in Behaviour ? Discuss any *two* theories of Motivation in detail. **14**

6. What do you mean by Team ? What is the process of Creating Effective Teams ? **14**

Unit IV

7. What are the various steps involved in organizational development ? Identify some of the reasons for failure of OD programmes in India. **14**
8. Describe the various potential sources of stress." How will it be managed ? **14**