

No. of Printed Pages : 03

Roll No.

BB-424

M.B.A. EXAMINATION, Dec. 2018

(Second Semester)

(Old Scheme) (Re-appear Only)

MBA-110

PRODUCTION AND OPERATION
MANAGEMENT

Time : 3 Hours]

[Maximum Marks : 70

Before answering the question-paper candidates should ensure that they have been supplied to correct and complete question-paper. No complaint, in this regard, will be entertained after the examination.

Note : Attempt *Five* questions in all, selecting at least *one* question from each Unit. All questions carry equal marks.

(1-12) M-BB-424

P.T.O.

Unit I

1. Describe the nature and scope of production and operation management. Also discuss its relationship with other systems in the organization. **14**
2. Explain various factors affecting facility location. **14**

Unit II

3. Compare and contrast mass production, batch production and job order manufacturing. **14**
4. Write short notes on the following : **7+7**
 - (a) Capacity Design
 - (b) Facility Layout.

Unit III

5. Elaborate concepts, objectives and functions of materials management. **14**
6. What are the various techniques of inventory control ? **14**

Unit IV

7. What is Quality Management ? Discuss quality characteristics of goods and services. **14**
8. Define Total Quality Management (TQM) ? Discuss concept of six sigma and its applications. **14**