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Roll No. ....

**CC382**

**M.B.A. EXAMINATION, May 2019**

(Third & Fourth Semester)

(Old Scheme) (Re-appear)

HRM05

INDUSTRIAL RELATIONS AND LABOUR  
LAWS

*Time : 3 Hours]*

*[Maximum Marks : 70*

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Before answering the question-paper candidates should ensure that they have been supplied to correct and complete question-paper. No complaint, in this regard, will be entertained after the examination.

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**Note :** Attempt *Five* questions in all, selecting at least *one* question from each Unit. All questions carry equal marks.

(3-44/3) M-CC382

**P.T.O.**

### **Unit I**

1. Define Industrial Relations. Discuss various dimensions of IR and its relations to productivity. **14**
2. Elaborate various approaches to Industrial relations and according to you which are most suitable and why ? **14**

### **Unit II**

3. What are trade unions ? Discuss the procedure of registration and cancellation of trade union. **14**
4. Write short notes on the following :
  - (a) Appointment of Registrar **7**
  - (b) Rights and privileges. **7**

### **Unit III**

5. Explain the term employee counselling. Discuss the contents to be covered at the time of counselling. **14**

6. Write short notes on the following :

- (a) Consultative Bodies **7**
- (b) Grievance Redressal Procedure. **7**

### **Unit IV**

7. What do you understand by collective bargaining ? Discuss the bargaining process in detail. **14**
8. Write short notes on the following :
  - (a) ILO **7**
  - (b) Future of industrial relations in India. **7**