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Roll No. ....

**D501**

**B.B.A. EXAMINATION, May 2019**

(Fourth Semester)

(Main Only)

BBA

BBA202B/MBAD202

ORGANIZATIONAL BEHAVIOUR

*Time : 3 Hours]*

*[Maximum Marks : 75*

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Before answering the question-paper candidates should ensure that they have been supplied to correct and complete question-paper. No complaint, in this regard, will be entertained after the examination.

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**Note :** Attempt *Five* questions in all, selecting at least *one* question from each Unit. All questions carry equal marks.

(4-19/18) M-D501

**P.T.O.**

### Unit I

1. Elaborate organizational behaviour. Explain theoretical foundations of organization behaviour. Discuss the element of OB.
2. Discuss the historical background of organization behaviour. What are the challenges for managing effective organizational behaviour ?

### Unit II

3. Discuss the role of perception in context of organizational behaviour. Discuss various factors affecting perception and their implication for the organization.
4. Elaborate Personality. What are the various factors affecting the same ? Discuss any *two* personality theories in detail.

### Unit III

5. Write detail notes on any *two* of the following :
  - (a) Motivation process, Maslow's theory of motivation.

- (b) Group dynamic, type of groups and implication for managers
- (c) Type of team and ways to create effective team

6. Discuss the group conflict and its factors responsible for conflict. Explain coping strategies for stress and conflict.

### Unit IV

7. Discuss the role and importance of organization culture and structure in context of organizational behaviour.
8. Discuss the factors affecting stress in the organizations. Discuss the strategies to manage stress within the organizations.