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## E-172

## B.H.M. EXAMINATION, May 2017

(Fifth Semester)

(Re-appear Only)

(BHM)

BHM-303

# FOOD AND BEVERAGE SERVICE MANAGEMENT AND CONTROL

Time: 3 Hours [Maximum Marks: 70

Before answering the question-paper candidates should ensure that they have been supplied to correct and complete question-paper. No complaint, in this regard, will be entertained after the examination.

**Note**: Attempt *five* questions in all, selecting *one* question from each Unit. All questions carry equal marks.

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P.T.O.

#### Unit I

- 1. Explain different ancillary areas of a Food and Beverage outlet. 14
- Describe various problems in a restaurant and explain guest situation handling. 14

#### **Unit II**

- **3.** Elaborate the following : 14
  - Buffet types (a)
  - Types of Functions
- 4. Discuss cover and service of Afternoon Tea.

14

#### **Unit III**

- 5. Write down the importance of food and beverage control with problems associated with it. 14
- 6. Explain the concept of Cost Volume/Profit relationship in food and beverage management.

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#### **Unit IV**

7. What is budget and budgetary control and explain its process ? 14

8. Describe menu pricing and menu engineering.

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