

No. of Printed Pages : 03

Roll No.

GG-496

**Dual Degree-Bachelor of Management
Studies (BMS)-Master of Business
Administration (MBA) EXAMINATION,
Dec. 2017**

(Seventh Semester)

(Main & Re-appear)

MBI-HRM-01

**ORGANISATIONAL CHANGE AND
DEVELOPMENT**

Time : 3 Hours]

[Maximum Marks : 70

Before answering the question-paper candidates should ensure that they have been supplied to correct and complete question-paper. No complaint, in this regard, will be entertained after the examination.

(3-49/15)M-GG-496

P.T.O.

Note : Attempt *Five* questions in all, selecting at least *one* question from each Unit. All questions carry equal marks.

Unit I

1. What is “Organisational Change” ? Discuss in detail various types of models of organisational change. **14**
2. Explain various factors affecting organisational change and techniques to overcome change. **14**

Unit II

3. Write short notes on the following : **7 each**
 - (a) Sensitivity training
 - (b) Third Party Intervention.
4. Discuss in detail foundation and Process of Organisational Development. **14**

Unit III

5. What do you mean by Downsizing ? Also explain structural design and work design and organisation. **14**
6. Write notes on the following : **7 each**
 - (a) Competitive and collaborative strategies.
 - (b) Reengineering.

Unit IV

7. Discuss in detail ethical issues involved in organisational development. **14**
8. Write notes on the following : **7 each**
 - (a) Action Research
 - (b) Issues in Consultant-Client Relationships.