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Roll No.

II-496

M.B.A. EXAMINATION, May 2017

(Ninth Semester)

(5 Years Integrated)

(Re-appear Only)

PERSONAL GROWTH & INTERPERSONAL
EFFECTIVENESS

MBI-HRM-07

Time : 3 Hours]

[*Maximum Marks : 70*

Before answering the question-paper candidates should ensure that they have been supplied to correct and complete question-paper. No complaint, in this regard, will be entertained after the examination.

Note : Attempt *Five* questions in all, selecting at least *one* question from each Unit. All questions carry equal marks.

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P.T.O.

Unit I

1. Explain the nature and scope of personal growth. Distinguish between self-esteem and self-awareness. How can an individual increase the interpersonal success through self awareness ?
2. How does understanding of the Carl Jung aspects of personality and MBTI (Myer-Briggs Type Indicator) help managers in organisations ?

Unit II

3. (a) Explain briefly the seven habits of highly effective people.
(b) Explain different learning styles and their relationship to personality development.
4. Does behaviour always follow from attitudes ? Why or why not ? Discuss the factors that affect whether behaviour follows from attitudes.

Unit III

5. Differentiate between creativity and innovation. Explain the different phases of creativity process.
6. (a) What is FIRO-B and mention the advantages ?
(b) Discuss some of the major defense mechanisms in groups.

Unit IV

7. What is transactional analysis ? Explain the types of transactions and time structuring.
8. Write short notes on the following :
(a) Experience learning Methodology-Sensitivity training
(b) Scripts and Games.