

No. of Printed Pages : 03

Roll No.

712

B.Tech. EXAMINATION, May 2017

(Seventh Semester)

(Old Scheme) (Re-appear Only)

(CSE)

CSE-411

MANAGEMENT INFORMATION
SYSTEM

Time : 3 Hours]

[Maximum Marks : 100

Before answering the question-paper candidates should ensure that they have been supplied to correct and complete question-paper. No complaint, in this regard, will be entertained after the examination.

Note : Attempt any *Five* questions. All questions carry equal marks.

(3-31/6) M-712

P.T.O.

1. Enumerate and explain various types of information systems used at different levels of management in an organization. **20**
2. (a) What is DBMS ? What are the advantages of DBMS for an organization ? Give examples to illustrate your answer. **10**
 (b) What are the business benefits of telecommunication and computer network ? **10**
3. (a) What do you mean by conceptual design of the system ? What activities are performed in conceptual design of the system ? **10**
 (b) How system constraints are identified/ established at the time of conceptual design of the system ? **10**
4. List and explain various phases of MIS design. Which phase is most important important and why ? Justify your answer., **20**

5. (a) Discuss the various activities of MIS implementation process. Explain each of them with examples. **10**
 (b) What are the major problems related to maintenance of MIS ? How to overcome these problems ? **10**
6. Define enterprise resource planning. Discuss main features of ERP for an organization. **20**
7. (a) What are the various characteristics of DSS ? How does it help in decision-making ? **10**
 (b) Discuss important MIS input, output and processes design issue in MIS system design. **10**
8. (a) What are the major components of supply-chain management ? **10**
 (b) What are the different activities performed under CRM ? Explain. **10**