

No. of Printed Pages : 03

Roll No.

CC-378

M.B.A. EXAMINATION, Dec. 2017

(Third Semester)

(Main & Re-appear)

HRM-01

**ORGANISATIONAL CHANGE AND
DEVELOPMENT**

Time : 3 Hours]

[Maximum Marks : 70

Before answering the question-paper candidates should ensure that they have been supplied to correct and complete question-paper. No complaint, in this regard, will be entertained after the examination.

Note : Attempt *Five* questions in all, selecting at least *one* question from each Unit. All questions carry equal marks.

(3-59/5) M-CC-378

P.T.O.

Unit I

1. What is Organisational Change ? Also discuss Lewin's three step model of change and change agents in detail. **14**
2. What are various techniques to overcome change ? Also explain change process in detail. **14**

Unit II

3. Write short notes on the following : **7 each**
 - (a) Approaches to change management
 - (b) Models of organisational change.
4. What is change management ? Also discuss change management principles and skill requirements for change management in detail. **14**

Unit III

5. Write short notes on the following : **7 each**
 - (a) Intergroup Interventions
 - (b) Third party Peacemaking Intervention.

6. What is organisational Development ? Also explain foundations and managing organizational development in detail. **14**

Unit IV

7. Write short notes on the following : **7 each**
 - (a) Action Research
 - (b) Future of Organisational Development.
8. Discuss in detail organisational development in service sector and global context. **14**