

No. of Printed Pages : 3

Roll No.

CC378

M.B.A. EXAMINATION, May 2019

(Third and Fourth Semester)

(Old Scheme) (Re-appear and Improvement)

MBA

HRM01

ORGANIZATION CHANGE AND
DEVELOPMENT

Time : 3 Hours]

[Maximum Marks : 70

Before answering the question-paper candidates should ensure that they have been supplied to correct and complete question-paper. No complaint, in this regard, will be entertained after the examination.

Note : Attempt *Five* questions in all, selecting at least *one* question from each Unit. All questions carry equal marks.

(4-18/9) M-CC378

P.T.O.

Unit I

1. What do you mean by Organisational Change ?
Also explain Lewin's three step model and stimulating forces of organizational change. **14**
2. What is change process ? Also discuss the various techniques to overcome change in detail. **14**

Unit II

3. Discuss in detail skill requirements and approaches to change management. **14**
4. Write short notes on the following : **7 each**
 - (a) Models of organisational change
 - (b) Principles of change management

Unit III

5. What is organizational development ? Also discuss intergroup interventions and team interventions, third party peacemaking intervention. **14**

6. Write short notes on the following : **7 each**
 - (a) MBO and Role playing
 - (b) Organisational transformation

Unit IV

7. Discuss in detail future and ethical issues of organisational development. **14**
8. Write a short note on action research and organisational development in global context. **14**