No. of Printed Pages: 03 Roll No. .....

# **DD-664**

MCRM/M.Tech. EXAMINATION,
Dec. 2018

(Fourth Semester)

(Re-appear Only)

CONSTRUCTION AND REAL ESTATE

MANAGEMENT

MCRM710

Organizational Behaviour and Human Resource MGT.

Time: 3 Hours [Maximum Marks: 75]

Before answering the question-paper candidates should ensure that they have been supplied to correct and complete question-paper. No complaint, in this regard, will be entertained after the examination.

**Note**: Attempt *Five* questions in all, selecting at least *one* question from each Unit. All questions carry equal marks.

(2-33/4) M-DD-664

P.T.O.

### Unit I

- **1.** Define Leadership. What are various types of leadership styles that managers exhibit ?
- 2. Write short notes on the following:
  - (a) Conflict management
  - (b) Information management

### **Unit II**

- **3.** What are various factors that influence the choice of organizational structure for a firm? Explain with the help of suitable examples.
- **4.** What is cognitive psychology? How does it relate to human factors engineering?

## **Unit III**

- **5.** (a) What are the various methods of selection of human resources ?
  - (b) How are the training needs of selected employees identified ?

2

**6.** Explain various methods of assesing the performance of the employees after they have received the training.

#### Unit IV

- 7. What are some of the issues that are faced typically by a project organization? What trends do you see in such issues in the days to come?
- **8.** What are some of the food practices that firms can have to fulfil their social responsibility? Give suitable examples in support of your answer.

M-DD-664

(2-33/5) M-DD-664

3

10