

No. of Printed Pages : 03

Roll No.

AA-241

M.H.A. EXAMINATION, Dec. 2017

(First Semester)

(Re-appear Only)

(MHA-101)

PRINCIPLES OF HEALTH MANAGEMENT

Time : 3 Hours]

[Maximum Marks : 70

Before answering the question-paper candidates should ensure that they have been supplied to correct and complete question-paper. No complaint, in this regard, will be entertained after the examination.

Note : Attempt *Five* questions in all, selecting at least *one* question from each Unit. All questions carry equal marks.

Unit I

1. Define Health Management. Discuss its process, functions and principles. **14**

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2. Critically examine the behavioural theory of management. How is it applicable in hospital organizations ? **14**

Unit II

3. Define Planning. Discuss its types and models with a special reference to hospital organizations. **14**
4. Write short notes on the following :
- (a) Strategic planning : An overview
 - (b) The chain of command. **7×2=14**

Unit III

5. Define leadership. Critically examine the transformational theory of leadership with its merits and demerits. **14**
6. Write an essay on social responsibility and managerial ethics while making reference of health care organisations in Indian context. **14**

Unit IV

7. What is health management control ? Discuss its process and various control techniques. **14**
8. Write short notes on the following :
- (a) Ethical dilemma
 - (b) Affective health care control system.