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Roll No.

BB883

M.H.A. EXAMINATION, 2020

(Second Semester)

(B Scheme) (Re-appear)

(MHA)

MHA106B

HOSPITAL ADMINISTRATION AND HRM

Time : 2½ Hours]

[Maximum Marks : 75

Before answering the question-paper candidates should ensure that they have been supplied to correct and complete question-paper. No complaint, in this regard, will be entertained after the examination.

Note : Attempt *Four* questions in all. All questions carry equal marks.

1. Define Hospital Administration. Discuss the nature and scope of hospital administration in view of tough competition in health care sector.
2. Write short notes on the following :
 - (a) Corporate Social Responsibility
 - (b) Hospital Ethics.
3. Explain system approach to hospital administration.
4. Discuss various strategies of HRM and explain their significance to hospital administration.
5. What kind of training programmes are organised for manpower in hospitals ? Explain according to level of manpower in hospitals.
6. Define Counselling. Discuss its nature, role and significance in hospitals.

7. Write short notes on the following :
- (a) Human Resource Accounting
 - (b) Waste Management.
8. “Maintaining human relations in hospitals is the most significant and challenging task.”
Comment.